



RentSafe Connector Step-by-step guide

Welcome.

This guide is intended for those who will serve as the lead coordinator of a RentSafe Connector exercise in their local community or region. It provides step-by-step instructions on setting up the online RentSafe Connector tool so that you and others can start using it to build/strengthen a network of people and agencies working together to improve housing conditions in your community.

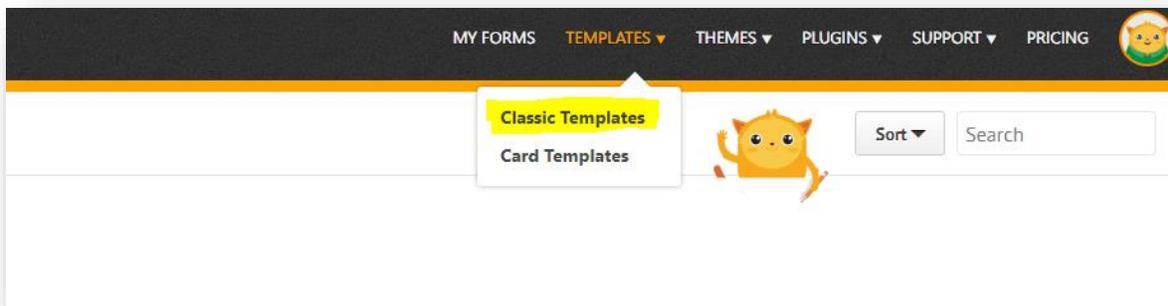
The RentSafe Connector is designed to be easy to use, available on all devices (computer, tablet, phone), and operate within any standard browser (Chrome, Safari, Edge, Firefox), with a basic internet connection.

This step-by-step guide tells you how to create an account, install and customize the RentSafe Connector template, publish and share the template so that others can access and complete it, review responses, generate reports, and receive support.

Create a JotForm account

Create a free account with JotForm at: <https://www.jotform.com/>.

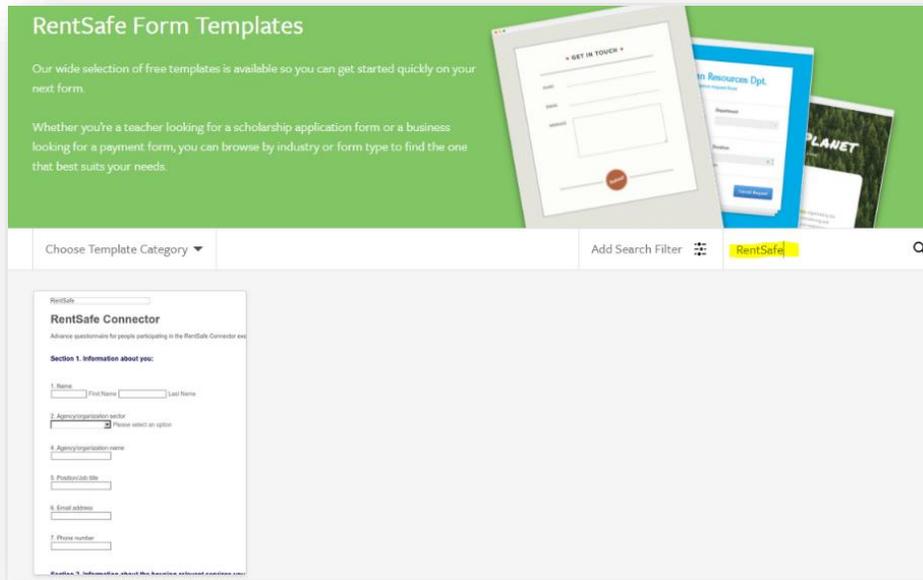
You will receive an email by JotForm to verify your email address. Please do so.



Obtain Template

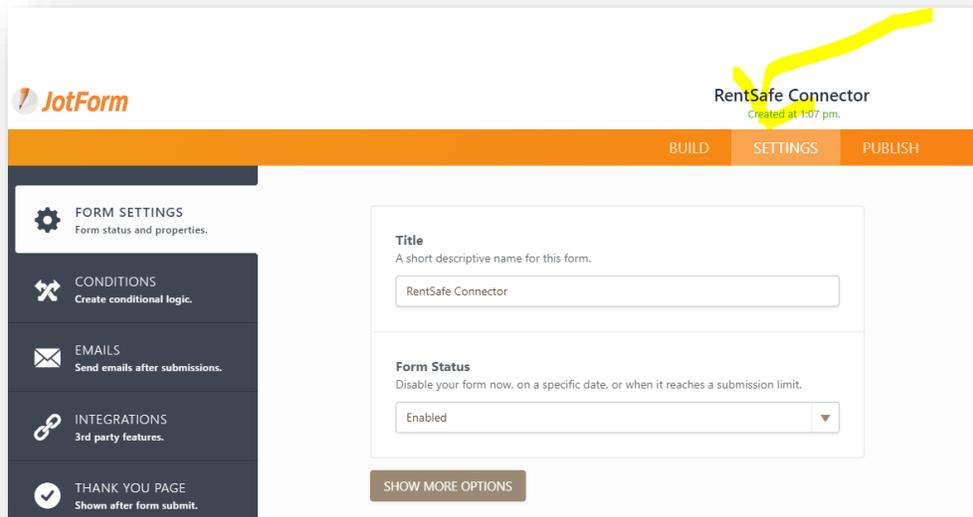
Click Templates from your main menu (at top) and then Select Classic Templates for the pop-up menu. In the search parameters, type in RentSafe, select **USE TEMPLATE**, or utilize this direct link:

<https://www.jotform.com/form-templates/rentsafe-connector>



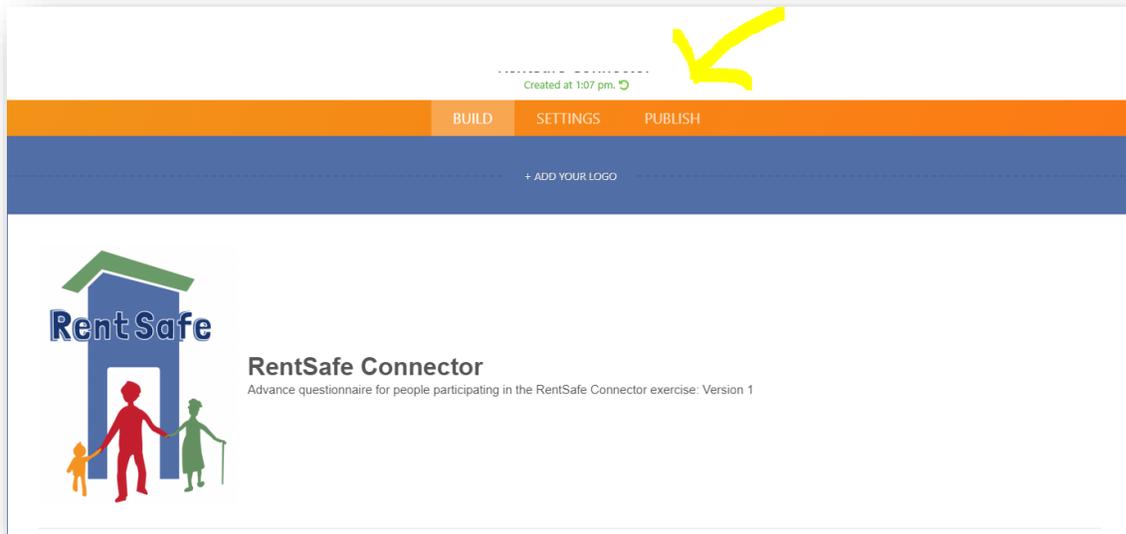
Set Up

Select **SETTINGS** menu. From this area, you can add a custom name, set email notifications, integrations, and display a Thank You page.

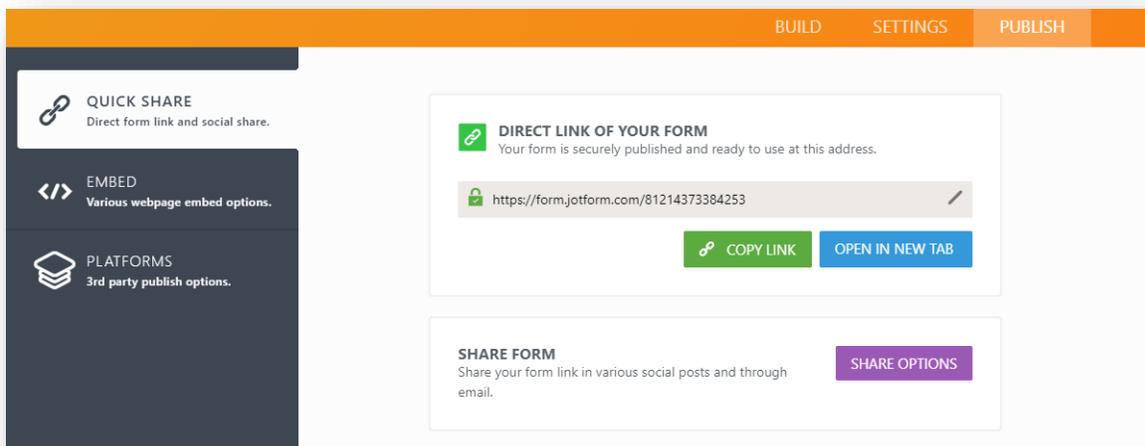


Publish and Share

Select **PUBLISH** to share your custom link for participants to access and complete The RentSafe Connector.

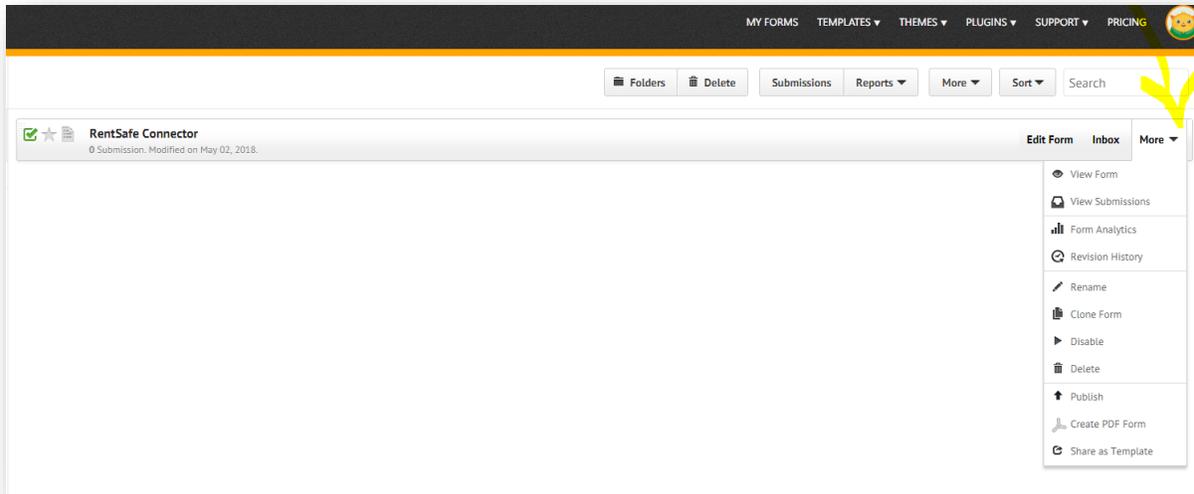


This link (unique to your team) can be shared with participants in an email, via a website and/or, using social media platforms.



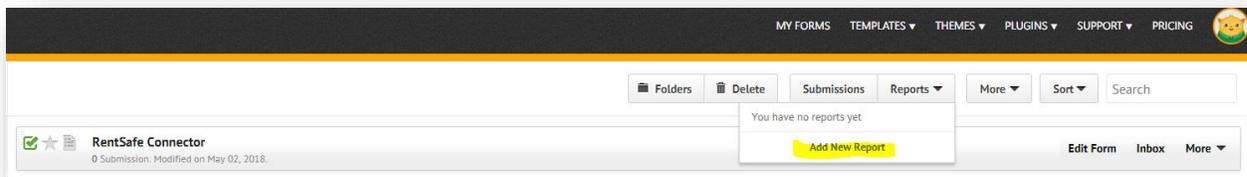
Review Responses

See responses in real-time at any-time. From your DASHBOARD, select RentSafe Connector, then select **MORE**. Choose from a variety of drop-down options to review responses from participants.

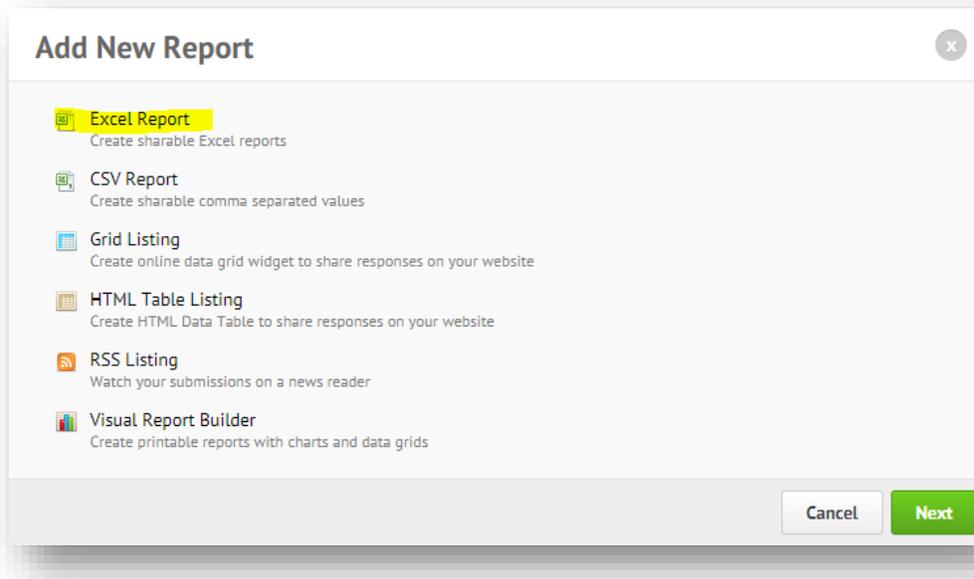


Generate Reports

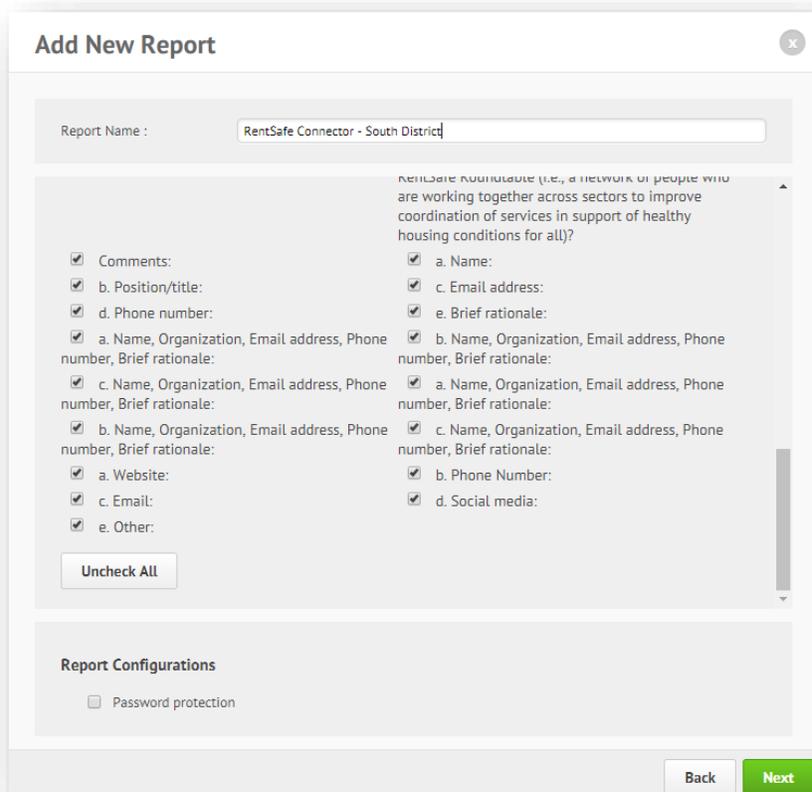
Reports can be generated in (Excel, standard spreadsheet format, as charts or, PDF's, and more.)
Select **REPORTS** then select **ADD NEW REPORT**.



Select a report type, for example: **EXCEL REPORT**.



Give your report a name and customize information fields to exclude/include.



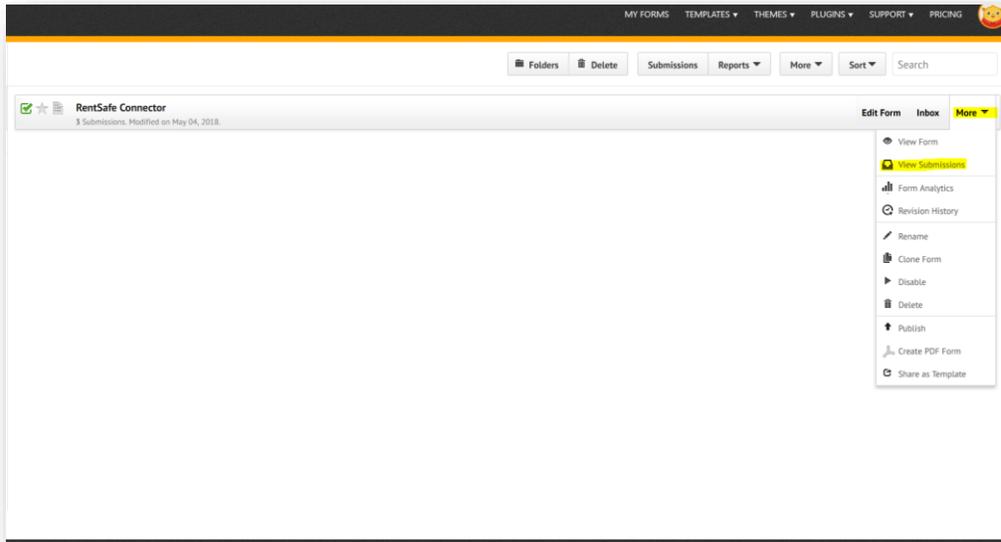
Choose where to save your report.



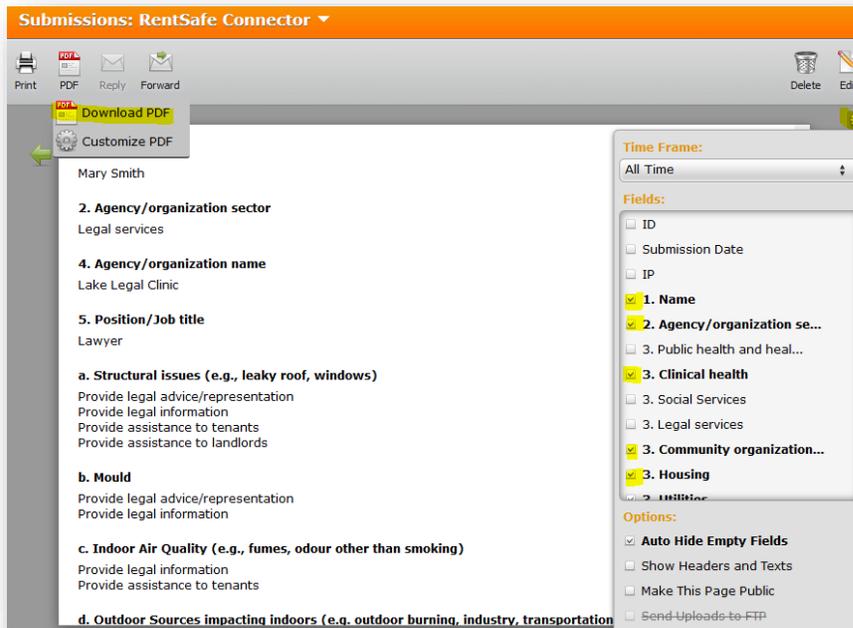
Example spreadsheet report:

| RentSafe Connector | | | | | |
|--------------------|-----------|------------------------------------|---------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
| Excel Report | | | | | |
| First Name | Last Name | Agency/Organization Sector | Structural Issues | Mould | Indoor Air Quality |
| John | Lee | Municipal government | Conducts on-site investigations Conducts or orders repairs | Conducts on-site investigations Conducts or orders repairs Foster public awareness | Conducts on-site investigations Conducts or orders repairs Foster public awareness |
| Sarah | Smythe | Public health and health promotion | Provides assistance to tenants | Conducts on-site investigations Provide health expertise/advice Provides assistance to tenants Collect/generate data, statistics | Conducts on-site investigations Provide health expertise/advice Provides assistance to tenants Collect/generate data, statistics |
| | | | | | |
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To create a custom PDF, select **MORE** from the right-hand menu, select **VIEW SUBMISSIONS**:



Click the cog icon on the right, and select the desired content, then select **DOWNLOAD PDF**:



Example PDF:

| | |
|-----------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| RentSafe Connector | |
| 1. Name | Mary Smith |
| 2. Agency/organization sector | Legal services |
| 4. Agency/organization name | Lake Legal Clinic |
| 5. Position/Job title | Lawyer |
| a. Structural issues (e.g., leaky roof, windows) | Provide legal advice/representation Provide legal information Provide assistance to tenants Provide assistance to landlords |
| b. Mould | Provide legal advice/representation Provide legal information |
| c. Indoor Air Quality (e.g., fumes, odour other than smoking) | Provide legal information Provide assistance to tenants |
| d. Outdoor Sources impacting indoors (e.g. outdoor burning, industry, transportation corridors, road or construction dust) | Provide legal information Provide assistance to tenants |
| e. Tobacco Smoke | Provide legal advice/representation Provide assistance to tenants |
| f. Other Smoking | Provide assistance to tenants |
| g. Pesticides | Provide assistance to tenants |
| j. Lead (e.g., in old paint, in water service pipes) | Provide legal advice/representation Provide legal information |
| k. Drinking water quality | Provide legal advice/representation Provide legal information |

Help and Support

JotForm's easy-to-understand-guides and help indexes can provide answers and solutions:

<https://www.jotform.com/help>

Additionally, personalized support is available to you by contacting our RentSafe support liaison, Robert Huff, at robert.huff@queensu.ca.

Ideas for improvement? Please send your feedback and suggestions to Robert at robert.huff@queensu.ca.

Thank you.